

Busy person - busy fool? How to be resilient in the world that expects everything now?



Chartered
Institute of
Housing

13 December 2018
Grantham

About the event

Being successful is about more than knowledge; it is about delivering outcomes - business and personal. This workshop will help you understand how you can be successful in your professional life and how you can become a stronger leader as a result. It offers half a day time out to get more out of your work and in turn your career. In addition to network with other aspiring leaders.

Venue

Jubilee Life Centre
1-5 London Road
Grantham
Lincolnshire
NG31 6EY

Time

10:00 - 13:00

Pricing

The event is free to attend for members and £75.00+VAT for non-members

Non CIH members, please note if you cancel within 3 days of the event or do not attend you will be charged the full fee.

The programme

10.00 Delegate registration

10.30 Workshop Marie Jenkins Advance Well UK

This workshop is interactive and practical. It will provide you with skills and strategies to improve your agility working in housing through resilience and emotional intelligence.

1. You will recognise why agility is key to your success in housing.
2. Understand what resilience is and how to become more resilient.
3. Understand what emotional intelligence is and how E.I. you are.
4. Have new skills and strategies implement into your working day.

As a result of this workshop, you will be able to recognise and put into practise the skills and strategies you need to be more agile, working in housing.

Please note that as part of this workshop delegates will be offered the opportunity for a follow up meeting with the trainer to review objectives and progress. This element is outside of the CIH member offer and individual delegates have the responsibility for any costs incurred in follow up/review.

12.30 CIH Membership surgery and networking

13.00 Close

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Terms and conditions

- Please do not send any payment with this booking you will be invoiced before the event once we receive your booking.
- Non CIH members, please note if you cancel within 3 days of the event or do not attend you will be charged the full fee.
- If at the time of booking, you do not know the names of delegates, please let us have names no later than two weeks before the event.
- Please note that CIH cannot guarantee that delegates' names will be printed on the delegate list and a badge will be produced, if bookings are received within 10 working days of an event.
- Please keep a photocopy of this form for your records, if possible.
- CIH events will not be liable for reimbursing delegate fees if delegates are not able to attend an event due to circumstances out of CIH's reasonable control including, but not limited to, weather conditions, fire, flood, transport strikes, closures or delays or any other Force Majeure or Act of God.
- Joining instructions (JI) will be sent out 3 working days before the event. If you do not receive your JI's please call us on 024 7685 1700. If you decide not to attend an event because you have not received JI's you will not be eligible for a refund.
- Purchase order numbers are required at the time of booking if your organisation requires you to provide one. Failure to do so or the provision of an incorrect PO number will not invalidate our payment terms.

Cancellation of events

- CIH may have to cancel an event. In cases of cancellation other than due to Force Majeure or acts of God, we will refund any payments made and received in advance. CIH will not refund any other costs you may incur as a result of this cancellation.

Data Protection Act 1998

In making this booking your contact details will be stored on our database. We will use this data for the purposes of processing your booking, and to contact you in the future with information about other CIH events and products that may be of interest to you. If you would prefer not to be informed of CIH products please tick this box.

Limitation of liability

- Under no circumstances shall CIH be liable for any indirect, incidental, special, consequential or exemplary damages arising from this terms and conditions, including loss of profits or lost revenues, business interruption or loss of business information or otherwise, even if it has been advised of the possibility of such damages. The limitations of this section do not apply to the extent damages or losses are caused by CIH's intentional or grossly negligent conduct.
- In all cases in which CIH is liable to pay damages, CIH's aggregate, cumulative liability under or in connection with this terms and conditions shall not exceed the total amount of the delegate fee.
- Delegates are responsible for taking care of their own property.
- CIH accepts no responsibility for any loss incurred whilst using material or information gained at this event.

All CIH members are entitled to receive the discounted rate as indicated. If you are not currently a CIH member and would like to benefit from this discount please contact Membership Services on 024 7685 1700 or email membership.services@cih.org or visit our website www.cih.org/membership

By submitting this booking you agree to these terms and conditions.