



THE BIG CONVERSATION



Chartered
Institute of
Housing
Scotland

In partnership with the GEM programme

PROGRAMME

THURSDAY 22 NOVEMBER

09:30 REGISTRATION AND REFRESHMENTS

10:00 WELCOME FROM CIH SCOTLAND

Evie Copland, CIH Scotland Board, will introduce the board and let you know what the day ahead will hold.

10:10 MAIN STAGE: BEING BRILLIANT AND KEEPING YOUR SHINE

International keynote speaker **Gavin Oattes** will set the scene and get us all motivated for the sessions ahead.

11:00 REFRESHMENTS

11.20 UNPLUGGED SESSIONS

SESSION 1

FISHBOWL: HOUSING SCOTLAND IN 2018

This will be a participative session where speakers will discuss and take questions on the challenges and opportunities in the housing sector today.

Speaker(s):

John Mills, head of housing, Fife Council

Susan Aktemel, director, Homes for Good

Grant McPhail, housing development officer, Scottish Refugee Council

Tony Cain, policy manager, ALACHO

SESSION 2

THE CHANGING FACE OF HOUSING PROFESSIONALS

Learn how the role of a housing professional is changing. Being a great professional extends further than customer facing jobs with roles that didn't exist ten years ago. Learn how our speakers made the move to something new using skills from the frontline.

Speaker(s):

Ashley Campbell, policy and practice manager, CIH Scotland

Fiona King, campaigns and communication manager, Shelter Scotland

Lorna Wilson, innovation and future thinking lead, SFHA

Anne Jenkins, innovation delivery manager, Blackwood

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THE ARCHES, GLASGOW | PROGRAMME



THURSDAY 22 NOVEMBER

12:20 LUNCH

13:20 **MAIN STAGE: CAREER JOURNEYS (PANEL DISCUSSION)**

Hear from sector leaders and rising stars to learn from their journey and get their top tips to help you progress on yours.

Speaker(s):

Gary Dalziel, chief executive, Elderspark Housing Association

Chloe Graham, marketing assistant, Wheatley Group

Dr Vikki McCall, senior lecturer in Social Policy (Housing), Stirling University

John Blackwood, chief executive, Scottish Association of Landlords

14:20 BREAK

14:40 **UNPLUGGED SESSIONS**

SESSION 3

BEING A LEADER, EVEN WHEN IT'S HARD

Our work is under more scrutiny than ever and the pressure to deliver great services and support a team is increasingly intense. Come and hear from leaders in the sector about how they do it.

Speaker(s):

Michelle Meldrum, executive director (Operations), Gentoo Group

Lorna McCubbin, Dumfries and Galloway Housing Partnership

Professor Suzanne Fitzpatrick, director of I-SPHERE, Heriot Watt University

Rebecca Simpson, policy officer, Incommunities

SESSION 4

FISHBOWL: EYES ON THE PRIZE AND GETTING WHERE YOU WANT TO BE

This will be a participative session where speakers discuss and take questions on how each have supported their own career progression, making the most of opportunities, qualifications, job openings and mentoring.

Speaker(s):

Dan Blake, head of housing, Loretto Housing Association

Moira Nisbet, customer liaison officer, River Clyde Homes

Bryony Willett, chief executive, Maryhill Housing Association

Alix Edward, Fairfield Group

15:30 **MAIN STAGE: CALL TO ACTION**

Speaker(s): **Jim Strang**, CIH President

16:00 **EVENT CLOSE**

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*Programme and speakers may be subject to change at CIH Scotland's discretion.